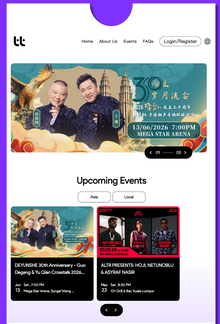
Ticketing Tix

TICKET PURCHASE GUIDELINE

STEP 1:
Visit Ticketing Tix Website



Go to the homepage of Ticketing Tix and select the event banner or browse under the "Upcoming Events" section.

www.ticketingtix.com

STEP 2:
Open the Event Page

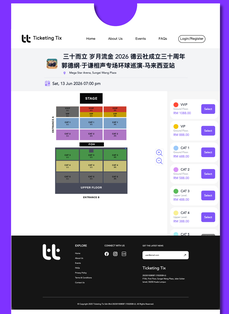
Click into the event page to view:

Event details | Venue information | Ticket pricing | Seating layout | Purchase notices Terms & conditions

Review all event information carefully before proceeding.

Press the "Purchase Now" button on the event page to begin ticket booking.

Step 3:
Select Ticket Category

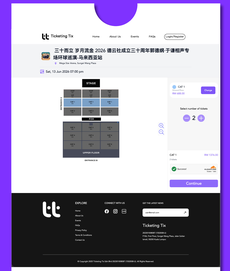


Choose your preferred ticket category from the seating map.

Click Select beside your preferred category.

System will assign the Section and Seat(s) accordingly on a "next best available" manner in your preferred category.

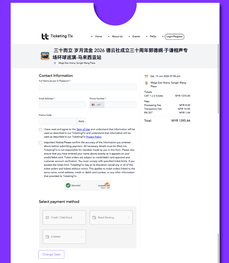
Step 4:
Select Quantity



Adjust the number of tickets using the + / – buttons.

Once confirmed, click Continue.

Step 5:
Fill in Contact Information



Complete all required information:

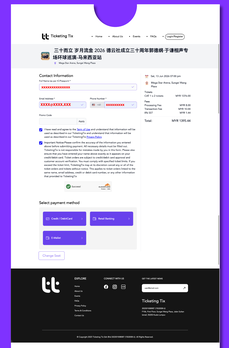
1. Full Name (as per IC/Passport)
2. Email Address
3. Phone Number

Next: Tick both agreements checkboxes

IMPORTANT NOTICE

Please ensure all information entered is accurate and matches your identification document, as it might required for ticket validation and verification purposes.

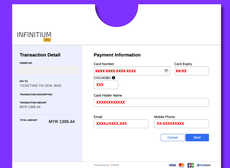
Step 6:
Choose Payment Method



Select your preferred payment option:

1. Credit / Debit Card
2. Retail Banking (FPX)
3. E-Wallet

Step 7:
Complete Payment



For card payment, accepted payment cards: VISA and Mastercard only.

Complete all required card information.

Then click "Next" to proceed.

Step 8:
Payment Processing

A "Booking Under Processing" page will appear once your payment is successful.

IMPORTANT NOTICE

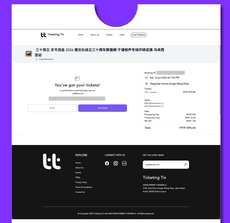
Please DO NOT refresh the page, close the browser, or make another booking if you see this processing page.

If this page appears, it means your payment has been successfully submitted and your booking is currently being processed by the system.

Refunds, cancellations, or exchanges for duplicate bookings will NOT be entertained.

Kindly remain on this page and wait for the confirmation page to load automatically.

Step 9:
Successful Booking

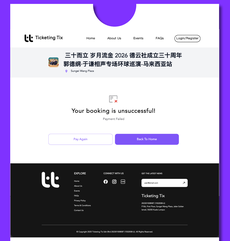


If payment is successful a confirmation page will appear.

Confirmation email will be sent to your registered email.

You may download your ticket directly

Side Notes:
Failed Booking



If payment is unsuccessful, an unsuccessful booking page will appear.

IMPORTANT NOTICE

If you see this page, it means your payment was not successfully completed.

To avoid duplicate charges, kindly check your bank account, credit/debit card transaction history, or e-wallet balance first before proceeding with another payment attempt.

If payment was charged but you still see this page, please take a screenshot of the payment proof and contact Ticketing Tix for further assistance before making another payment attempt.